

Information brochure

Department 5





In this information brochure you can find practical information about your department. Furthermore, you can find specific guidelines decided by the residents of the department. By following these guidelines, we will all thrive in our community.

General advice

In 'The house rules' of your department you can find important information, which can have consequences for your rent of property at Vivabolig. Therefore, you should read 'The house rules' closely when taking over your residence.

As a new renter you must pay attention to the rental contract §9, if you find any flaws and deficiencies in your residence. The deadline is two weeks from the day you took over your residence.

We advise you to take out a contents insurance, as the department's insurance does not cover your personal belongings in case of e.g. fire and water damage.

Changes

If you have any questions regarding this information brochure, or you have a suggestion for changes, you are welcome to contact the department board: bestyrelse5@vivabolig.dk



About your department



Your department

The department consists of 236 residents located on Konvalvej, close to beautiful green areas. The department has common areas with playgrounds and common grill-spots. Here you have great bus service from Konvalvej down to Aalborg Zoo, Mølleparken and the Aalborg tower. Furthermore, you are close to a school and kindergarden.



TV and internet provider

YouSee is the tv provider in the department. The small tv-package is included you rent. If you wish a larger tv-package, you must contact YouSee and pay the difference directly YouSee.

You are free to choose your internet provider. All contact and payment will be between you and your chosen provider.



Parking

Your department is a part of the public parking area and parking outside the marked parking spaces are governed by the local authority's parking control.

Bikes and baby carriages must be placed in the basement for bikes or in baby carriage rooms. Here, you can use the basement stairs outside.



Laundry

In the basement at nr. 47 you find the common laundry room, which can be used by all residents in this department. To book a wash you must use the chip that was given to you when you moved in. you can also do small washing, hand-wash and use the ironer. The payment will happen monthly together with your normal rent.

When you have booked a wash, you have two machines available for three hours. We have made a small "cozy-corner" where you can relax, while the machines are running. When your washing time is complete, wipe the machines to they are ready for de next one.

It is not allowed to leave any clothes in the laundry room.



Waste

In 'The house rules' you can find the ordinary rules about how to handle your waste.

If you have domestic appliances, paint residues, chemicals or other types of polluting waste, you can find special disposal solutions, designated by the local authority. Visit the website of Aalborg municipality.



Basement

Together with your apartment you have a basement room. It is possible to rent an extra room. Please contact the tenant service.



Workshop

In the basement at nr. 47 on the left, you will find a workshop where you can try out as a real handy man with tools and equipment.

Contact the estate office to here more about prices, key delivery, etc.



Gym

Next to the laundry room we have an user-friendly gym for residents of all ages. You can by a subscription at the estate office.



Elevator

In the department there is an outside elevator that can run right down to the laundry basement and up to the banqueting rooms.

Furthermore, there is an elevator to the senior housing in nr. 11, 13, 23, 25, 27, 37, 39 and also nr. 49.



Stairways

Always keep stairs and stairways free from personal belongings and other effects as these works as escape routes.



Outdoor maintenance

As residents in this department we all need to take care of our gardens and not damaging plants, trees and other vegetation.



Playgrounds and common areas

You will find the playground at the field towards Kornblomstvej.

It is possible to play ball and other activities on the football field behind Konvalvej 11, 13 and 10, 12.

You will find more free grilling facilities on the lawns.



Damages and repairs

If you accidently do any damages to the property or its inventory, you must contact the estate office or the department board. In this way we can quickly repair any damages.



Banqueting room and guest rooms

If you are going to have a party, you can rent banqueting rooms and guest rooms. Read more on Vivabolig's website www.vivabolig.dk



Events

During a year we hold different events like Skt. Hans and I løbet af året afholder vi forskellige arrangementer – bl.a. Sankt Hans og bingo.

Once a week we have 'creative afternoon' at 'the inn' where we meet up and drinking coffee while we make different kinds of needlework.



Your estate office

Dripping water tap, problems with the heat or other operations?

Contact the estate office

Address: Konvalvej 51, 9000 Aalborg
Telephone: 9812 7426
Mail: team4@vivabolig.dk

Personal contact:

Monday + Wednesday + Friday: 08.00am – 09.00am

Telephone hours:

Monday – Thursday: 08.00am – 15.00pm.

Friday: 08.00am – 14.00pm.

Emergency phone outside normal working hours – please look at the noticeboard on the stairway or on our website: www.vivabolig.dk