

Information brochure

Department 20





In this information brochure you can find practical information about your department. Furthermore, you can find specific guidelines decided by the residents of the department. By following these guidelines, we will all thrive in our community.

General advice

In 'The house rules' of your department you can find important information, which can have consequences for your rent of property at Vivabolig. Therefore, you should read 'The house rules' closely when taking over your residence.

As a new renter you must pay attention to the rental contract §9, if you find any flaws and deficiencies in your residence. The deadline is two weeks from the day you took over your residence.

We advise you to take out a contents insurance, as the department's insurance does not cover your personal belongings in case of e.g. fire and water damage.

Changes

If you have any questions regarding this information brochure, or you have a suggestion for changes, you are welcome to contact the Administration office.



About your department



Your department

Department 20 consists of residences around the western part of Aalborg, including Absalonsgade 2, Absalonsgade 20, Ryesgade 33, Ryesgade 50, Vendelbogade and Skydebanevej. The western part of Aalborg is an attractive quarter in the city near the city center and short distance to shopping facilities and public transport. Furthermore, you are close to the western marina, tennis court, public swimming pool, stadium and Aalborg University (Basis).



TV and internet provider

On our website you can find information about your tv and internet provider www.vivabolig.dk.



Parking

Your moped, bike or the like must be parked in the bike shed or basements if these exist. Otherwise, we refer to the designated areas of your department.



Waste

In 'The house rules' you can find the ordinary rules about how to handle your waste. In Ryesgade 50 there is an underground container for ordinary day renovation.

If you have domestic appliances, paint residues, chemicals or other types of polluting waste, you can find special disposal solutions, designated by the local authority. Visit the website of Aalborg municipality.



Outdoor maintenance

As residents in this department we all need to take care of our gardens and not damaging plants, trees and other vegetation.



Laundry

As a resident in department 20 you have access to common laundry rooms. The common laundry room is full automatic with automatic soap dispensing. The laundry room works with a 'wash piece' and payment over the rent. You can read the price for a wash in the central control panel. The machine must be cleaned after use.

Vendelbogade:

In the residential accommodation the laundry room is on the ground floor. For the student accommodations the laundry room is in the basement.



Basement

Your tenancy includes a room in the basement



Stairways

Always keep stairs and stairways free from personal belongings and other effects as these works as escape routes.



Banqueting room and guest rooms

The department has a banqueting room with room for 60 people, all residents in the department can rent. Read more on Vivabolig's website: www.vivabolig.dk.



Your estate office

Dripping water tap, problems with the heat or other operations?

Contact the estate office

Address: Thomas Boss Gade 12B, 9000 Aalborg

Telephone nr.: 9816 0465

Mail: team5@vivabolig.dk

Personal contact:

Monday, Tuesday, Wednesday and Friday: 08.00am – 09.00am.

Thursday: 08.00am – 09.00am and 16.00pm – 17.00pm.

Telephone hours:

Monday – Thursday: 08.00am – 15.00pm.

Friday 08.00am – 14.00pm.

Emergency phone outside normal working hours – please look at the noticeboard in the stairway or on our website: www.vivabolig.dk