Information brochure Department 12







In this information brochure you can find practical information about your department. Furthermore, you can find specific guidelines decided by the residents of the department. By following these guidelines, we will all thrive in our community.

General advice

In 'The house rules' of your department you can find important information, which can have consequences for your rent of property at Vivabolig. Therefore, you should read 'The house rules' closely when taking over your residence.

As a new renter you must pay attention to the rental contract §9, if you find any flaws and deficiencies in your residence. The deadline is two weeks from the day you took over your residence.

We advise you to take out a contents insurance, as the department's insurance does not cover your personal belongings in case of e.g. fire and water damage.

Changes

If you have any questions regarding this information brochure, or you have a suggestion for changes, you are welcome to contact the department board: <u>bestyrelse12@vivabolig.dk</u>





Your department

Your department is located in beautiful nature in the eastern part of town. It is only 15 km to some of Denmark's best beaches. Your department consists of 10 residences with either two or three rooms. All residences have a nice little garden with a terrace.



TV and internet provider

In the department you have access to tv and internet at Stofa. All contact and payment is made between you and the provider.



Waste

In 'The house rules' you can find the ordinary rules about how to handle your waste.

If you have domestic appliances, paint residues, chemicals or other types of polluting waste, you can find special disposal solutions, designated by the local authority. Visit the website of Aalborg municipality.



Drying clothes

You can hang your laundry to dry in your garden. It is not allowed to tie a clothes line on building or the pergola.



Parking

The public traffic regulations apply in this department. We must all try to avoid unnecessary engine noise.

It is not allowed to park caravans, trucks, vans or the like in the department.



Maintenance of gardens

As residents in Faldborggade we all need to make sure, our department appears as nice and lean as possible. Residents with their own garden must therefore maintain their garden, both in front of and behind their house.

It you wish to make changes outside your residence, you can reed more about your possibilities in "the right of disposal" catalogue.



Banqueting room and guest rooms

If you are going to have a party, you can rent banqueting rooms and guest rooms. Read more on Vivabolig's website www.vivabolig.dk





Dripping water tap, problems with the heat or other operations?

Contact the estate office

Telephone: 9813 2504 Mail: <u>team1@vivabolig.dk</u>

Telephone hours:	
Monday – Thursday:	08.00 – 15.00
Friday:	08.00 - 14.00

Personal contact: *Sjællandsgade 11, 9000 Aalborg* Monday-Tuesday-Wednesday-Friday: 08.00 – 09.00 Thurday: 08.00 – 09.00 and 16.00 – 17.00

Emergency phone outside normal working hours – please look at the noticeboard in the stairway or on our website: <u>www.vivabolig.dk</u>