

Information brochure

Department 10





In this information brochure you can find practical information about your department. Furthermore, you can find specific guidelines decided by the residents of the department. By following these guidelines, we will all thrive in our community.

General advice

In 'The house rules' of your department you can find important information, which can have consequences for your rent of property at Vivabolig. Therefore, you should read 'The house rules' closely when taking over your residence.

As a new renter you must pay attention to the rental contract §9, if you find any flaws and deficiencies in your residence. The deadline is two weeks from the day you took over your residence.

We advise you to take out a contents insurance, as the department's insurance does not cover your personal belongings in case of e.g. fire and water damage.

Changes

If you have any questions regarding this information brochure, or you have a suggestion for changes, you are welcome to contact the department board: bestyrelse10@vivabolig.dk



About your department



Your department

Department 10 lies in the heart of Aalborg where you have walking distance to everything. The department is a mix of different types of residents. Here, young people, older people and families lives side by side.



TV provider

Kayerødsgade, Thomas Boss Gade, Søndergade 47-49, Jernbanegade and Nyhavns-gade:

Stofa is the tv provider. You can visit their website to see other TV-packages.

Kjellerupsgade:

You can choose whether you want Stofa or YouSee as your TV provider. You can visit their websites to see different options for TV-packages.

Søndergade 62:

YouSee is your TV provider. You can visit their website to see other TV-packages.



Laundry

Kayerødsgade, Thomas Boss Gade, Søndergade, Jernbanegade og Nyhavns-gade:

As a resident in this department, you are welcome to use the common laundry room. Opening hours and instruction manuals appears on posters in the laundry room. If a wash hasn't started within an hour, it is allowed for others to use the laundry machines.

Søndergade 62 og Kjellerupsgade 14:

The common laundry room is full automatic with automatic soap dispensing. The laundry room works with a 'wash piece' and payment over the rent. You can read the price for a wash in the central control panel.



Waste

The underground containers must be used for ordinary household waste. In 'The house rules' you can find the ordinary rules about how to handle your waste.

If you have domestic appliances, paint residues, chemicals or other types of polluting waste, you can find special disposal solutions, designated by the local authority. Visit the website of Aalborg municipality.



Parking

Kayerødsgade, Thomas Boss Gade, Søndergade, Jernbanegade og Nyhavnsgade:

Bikes and mopeds must be placed in the bike racks, bike rooms or in your own basement room.

Søndergade 62 og Kjellerupsgade 14:

Bikes and mopeds must be placed at the bicycle parking in the courtyard.

You can rent a parking spot in your department. Please contact the administration office.



Banqueting room and guest rooms

If you are going to have a party, you can rent banqueting rooms and guest rooms. Read more on Vivabolig's website www.vivabolig.dk



Your estate office

Dripping water tap, problems with the heat or other operations?

Contact the estate office

Address: Thomas Boss Gade 12B, 9000 Aalborg

Telephone nr.: 9816 0465

Mail: team5@vivabolig.dk

Personal contact:

Monday, Tuesday, Wednesday and Friday: 08.00am – 09.00am.

Thursday: 08.00am – 09.00am and 16.00pm – 17.00pm.

Telephone hours:

Monday – Thursday: 08.00am – 15.00pm.

Friday 08.00am – 14.00pm.

Emergency phone outside normal working hours – please look at the noticeboard in the stairway or on our website: www.vivabolig.dk